

ASSOCIATE DENTISTS:

Dr Navid Sharifi M.D. Sci (Denmark)
Dr Mai Tran BDS (Cardiff)
Dr Wasan AlZaidi BDS (Baghdad)

THERAPIST:

Dr Rekha Sasikumar BDS (India)

HYGIENIST:

Miss Victoria Stephens BSc (Portsmouth)
Miss Emily Knight BSc (Portsmouth)

OUT OF HOURS

If you have a problem or are in pain outside our
normal working hours, then please call

NHS DIRECT on 111

The details of the Primary Dental Services are:

NHS England
PO BOX 16738
REDDITCH
B97 9PT
0300 311 2233

Email: england.contactus@nhs.net

The details of the Integrated Care Board are:

South East Complaints Hub
NHS Surrey Heartlands ICB
Block C, 1st Floor
Dukes Court
Woking
GU21 5BH
0300 561 2500

Email: syheartlandsicb.complaints@nhs.net

SURGERY OPENING TIMES

MONDAY	9.00am – 6.00pm
TUESDAY	9.00am – 6.00pm
WEDNESDAY	9.00am – 6.00pm
THURSDAY	9.00am – 6.00pm
FRIDAY	9.00am – 1.30pm

WE ARE CLOSED BETWEEN 1pm – 2pm Monday - Thursday

MAP



CRANLEIGH PRACTICE LTD
CRANLEIGH DENTAL CENTRE
234 HIGH STREET
CRANLEIGH
SURREY
GU6 8RL
01483 268999

cranleighdental@gmail.com

PRINCIPAL DENTIST
DR BHAVINI VADHWANA (BDS) KINGS

Director:
Dr Bhavini Vadhvana

Registered Office:
234 High Street
Cranleigh
Surrey
GU6 8RL

WELCOME

All the staff at Cranleigh Dental Centre would like to offer you a warm welcome. If there is anything not mentioned in this leaflet that you would like to know then please ask a member of the team.

TREATMENT AND CHARGES

NHS and Private treatment are available at the Practice. All proposed treatment and costs are discussed with all patients before any work is undertaken. Under NHS guidelines there are three band charges and payment can be requested before the commencement of any treatment.

We also offer other services that include:

Tooth Whitening

Invisalign

Clear Braces

Cosmetic Dentistry

Facial Aesthetics

APPOINTMENTS

The patient has a right to express a preference of practitioner, and this can be done when booking an appointment.

Appointments can either be made in person at the Practice or over the telephone.

Practice Policy requests that **24** hours' notice be given for any dental appointments that need to be changed or cancelled.

Hygienist appointments require **48** hours' notice of cancellation or change.

Please note that any appointment missed or cancelled within the specified time may be liable for a charge.

If you have a dental emergency, then please call the Practice as early as possible as that allows us more opportunity to see you on the same day.

DISABLED ACCESS

We do have three downstairs Surgeries that are accessible to disabled patients and those in wheelchairs.

COMPLAINTS

We welcome comments, suggestions, and complaints so that we can continually improve our service to you. Please contact the Practice Manager in person, by phone, letter, or email if you have a comment, suggestion, or complaint.

We take complaints very seriously and have an effective procedure to resolve any problems in the shortest possible time. You can read more about our procedure in our complaints policy. We always want to have satisfied patients.

DATA PROTECTION

Patient records will not be passed on to any third party without the patient's consent.

ABUSIVE OR VIOLENT BEHAVIOUR

The practice complies with our Zero Tolerance Policy. If a patient is abusive or violent to any member of the Dental Team, then their contract will be terminated and NHS England and/or Police called.